

IDPE 2021 Annual Conference: virtual conference guidance

Browser and device

We advise all attendees to use <u>Chrome</u> or <u>Microsoft Edge</u> as their browser from a PC or laptop to visit the virtual conference.

PCs and laptops have larger screens which are more appropriate for the virtual platform and ensure that users get the most out of their experience.

Software

Some sessions and features within the platform use Vimeo and Twilio for session streaming and video calling. We recommend that you contact your IT department prior to attending to ensure that this software isn't blocked on your network. Twilio can be tested prior to the event by visiting https://networktest.twilio.com

To participate in various networking opportunities the platform will require access to a microphone and camera on your device.

Your IT department will know how to allow access to this software and devices.

Internet connection

We recommend an internet connection offering a stable 3mbps or greater to ensure seamless attendance.

Support during the event

Live support will be available throughout the event.

Joining instructions

Full joining instructions will be provided in the week prior to the event. There will be an opportunity to join the conference platform prior to test access.

